



REFUND REQUEST FORM

Boutique Hotel Behi – Kardzhali
 www.hotelbehi.com |Tel: +359 889 666 822
 hotelbehi@firma-behi.com

Full Name:
Mailing Address:
Phone Number:
Email Address:
Reservation/Invoice Number:
Reservation Date:	___ / ___ / 20__
Stay Period:	from ___ / ___ / 20__ to ___ / ___ / 20__
Reason for Refund:
Amount to be Refunded: lv. / €
Preferred Refund Method:	Bank Transfer: IBAN/Bank Name:

Date: _____ Signature: _____

Instructions for Exercising the Right of Withdrawal:

1. Please notify us of your intention to cancel by using our online contact form or by calling us at **0361 88 2 88 / 0882 172 681 / 0889 666 822**.
You will receive written confirmation of your request within 1–2 business days.
2. Cancellations must be submitted no later than five (5) days prior to the scheduled check-in date.
3. If your cancellation is made within this period, the paid deposit or advance payment will be refunded in full.
4. If the cancellation is made after the stated deadline or on the day of arrival (no-show), the amount paid will not be refunded.
5. In cases where the entire stay has been prepaid, and the cancellation is received within the permitted period, the total amount paid will be refunded within 14 business days following receipt of your cancellation request.
6. Please ensure that this form is completed accurately and in full, including the reservation number, reservation date, payment method, and bank account details (if the refund is to be processed via bank transfer).